

# **NATIONAL ASSOCIATION OF RETIRED POLICE OFFICERS**



## **NORTH SUSSEX BRANCH**

### **Welfare Protocol**

1. In terms of welfare, the North Sussex Branch of NARPO makes no distinction between contributing and non contributing members of the organisation subject to the restrictions listed below.
2. The Branch supports the aims and objectives of the Sussex Police Charitable Trust and will, whenever possible assist in any way it can in dealing with members of the trust.
3. The Branch will appoint a welfare officer who will be the first point of contact for members of NARPO on all welfare matters and is authorised to act on behalf of the branch in all welfare issues.
4. The welfare officer will be the first point of contact for both the Sussex Police Charitable Trust and the Sussex Police.
5. Retired former Police Officers, whether subscribing to NARPO or not may expect the following service:
  - On being approached for assistance the welfare officer or another branch volunteer nominated by him (contact officer) will make initial contact the person seeking assistance by telephone, email or visit within 72hours of the request being received.
  - The contact officer will, if necessary assist the applicant to complete a welfare application form which will identify in broad terms the nature of assistance required.
  - If the contact officer believes that the applicant requires some form of financial assistance then, if eligible the matter will be referred to the Sussex Police Charitable Trust.
  - The contact officer will, if requested by an officer of the trust assist the applicant to complete a welfare application form.

- It is for the welfare officer to decide what level of support, if any is given to an individual applicant.
- 6. The Branch Welfare Officer will be responsible for contacting all members, including widow members of the branch aged over ?? years of age annually. This is in addition to contact at Christmas.
- 7. Where a member of the branch dies the welfare officer, or a contact officer nominated by them will be responsible for liaising with the family an offering assistance including if necessary informing the Sussex Police and the Sussex Police Charitable Trust of the death.

# NARPO

The Voice of Retired Police Officers